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This is to certify that Maria dos Santos, holder of CNIC N° 12345-1234567-1, has successfully completed:

Communication and Change Management

Total hours: 35h

Practical exercises: 5h

Chapters: 9

Online course

On with a total duration of 35 HOURS, this course was offered under the lifelong learning education framework, respecting the Pakistan National Education Policy (2017), as regulated by the Ministry of Federal Education and Professional Training.



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Course Chapters	O Duration
1. Introduction	1h
2. Fundamentals of Business Communication	8h
3. Organizational Change Management	8h
4. Developing Communication Plans	8h
5. Crafting Formal Communications	6h

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6. Preparing Corporate Presentations	1h
7. Creating FAQ Documents	1h
8. Employee Training and Support	1h
9. Conclusion	1h