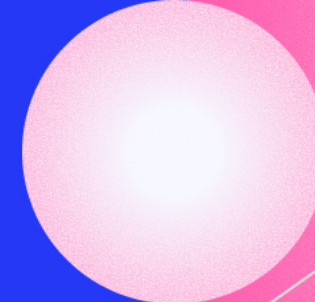




This is to certify that **Maria dos Santos**, holder of **ID N° 123456789**, has successfully completed:

Communication and Change Management

Total hours: 35h

Practical exercises: 5h

Chapters: 9

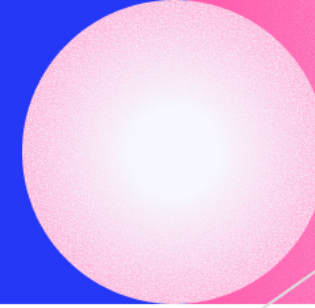
Online course

On , totaling 35 HOURS, this course was delivered under the framework of lifelong learning education established by the Education Act 2010 of Lesotho established by the Ministry of Education and Training



[Faint, illegible text block, likely a stamp or official statement]





Course Chapters

Duration

1. Introduction

1h

2. Fundamentals of Business Communication

8h

3. Organizational Change Management

8h

4. Developing Communication Plans

8h

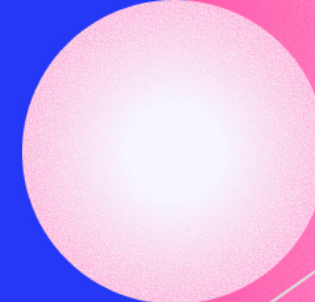
5. Crafting Formal Communications

6h



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Course Chapters

🕒 Duration

6. Preparing Corporate Presentations

1h

7. Creating FAQ Documents

1h

8. Employee Training and Support

1h

9. Conclusion

1h



This is a sample document.
 It contains placeholder text for demonstration purposes.
 The actual content of this document is not guaranteed.
 Please refer to the official documentation for more information.

